

## CUSTOMER SUPPORT REPRESENTATIVE M/F

**NYCO is a worldwide-recognized manufacturer of synthetic esters and specialty lubricants for Aeronautics, Defence and Industry.**

A French independent and privately-owned company, we are the sole European producer of aviation lubricants and experts in the development and manufacturing of high-performance synthetic ester-base stocks.

For our German legal entity located in Hamburg (Deutsche NYCO GmbH) we hire as soon as possible, full-time a

### **Customer Support Representative m/f**

#### **YOUR TASKS**

- Consultancy and support of national and international customers
- Tender preparation and product pricing according our internal guidance
- Order processing from product selection to supply
- Organization of supply chain with our French parent company
- Support of sales and marketing activities
- Project work

#### **YOUR PROFILE**

- Completed commercial apprenticeship
- Motivation and joy to work in customer service
- Strong customer focus and distinctive communication skills
- Ability to work in an international team
- First experience in sales and sales pipeline, preferably gained with petrochemical products
- Good MS Office skills and experience in how to use ERP systems
- Very good English and German skills, additional languages are advantageous
- Structured and precise work style and willingness to work in a small team

#### **We Offer**

- Permanent employment
- If qualified account management of selected customers with occasional field visits
- Subject specific professional development and trainings
- Compensation according to profile and performance

Please apply for this position with information about earliest possible entry date and compensation expectations.

Applications should be send to Bärbel Kollmann, [bewerbung@deutsche-nyco.de](mailto:bewerbung@deutsche-nyco.de)